

INDIRA GANDHI DELHI TECHNICAL UNIVERSITY FOR WOMEN (Established by Govt. of Delhi vide Act 9 of 2012)

BBA Curriculum

The new education policy focuses on skill development among students to prepare them to be absorbed in private sector and industry. To make the students industry ready, an undergraduate program in management is helpful in enhancing their hard and soft skills. This BBA program will emphasize on the development of communication, quantitative reasoning and business analysis skills and help the students gain knowledge of business practices and processes, understand the role of economics in the world marketplace and acquire an awareness of global business issues and management practices.

Course Name: BBA (Bachelor of Business Administration)

Course Level/Duration/System: Under Graduate / Three years /6 Semesters;

Total Number of Credits in B.B.A: 128 Credits

Structure of BBA Program

The BBA courses are divided into six distinct areas, namely:

- Departmental Core Courses (DCC)
- Allied Management Course (AMC)
- Departmental Elective Courses (DEC)
- Generic Open Elective Courses (GEC)

A) Nomenclature

Departmental Core Courses (DCC): These are department specific compulsory courses to be studied by the student as a core requirement for the BBA degree. These courses also include "Summer Project Report and Viva Voice" and "Major Project Report and Viva Voice".

Summer Project Report and Viva Voice: At the end of the Fourth Semester every student shall undergo Summer Training for Eight Weeks in the industry/Research or Academic Institute. After completion of training they would be required to submit the training report as per the dates decided by the university and they shall also appear for the viva voice. This component will be evaluated during the fifth semester. Major Project Report and Viva Voice: In the sixth semester all the students shall do the project/dissertation of 6 credits. This management project would give them an exposure to the actual business environment, to apply their management knowledge and skills in managing the business. This will prepare them for working in industry and business organizations. At the end of sixth semester as per the dates decided by the university, students would be required to submit their management project report and would also present themselves for viva voice.

Allied Management Course (AMC)

These courses are allied but compulsory courses. The purpose of these courses is to develop various skills required in management and business environment such as computer applications, mathematical, statistical, ICT knowledge, technical report writing, and business communication skills.

However, if a "Humanities, Social Sciences, Management and Skill Development Course" is picked from the existing B.Tech scheme then the course would be identified by **HMC** code from B.Tech scheme.

Departmental Elective Courses (DEC)

These courses are specific or advanced or supportive to the discipline/subject/specialization of study or which provides an extended scope. Management Department would offer a wide range of elective courses pertaining to the concerned BBA degree.

Generic Open Elective Courses (GEC):

- GEC are value-based courses that are aimed at man-making education. GEC courses can be completed in-house (GEC courses offered by IGDTUW) or from any other university in online/offline mode or through MOOC (NPTEL, SWAYAM, GYAN, edX, Coursera etc). Separate guidelines may be prepared for transferring the credits from these MOOC courses.
- Variety of these courses may include Creative Art Courses like Dance, Yoga, Music etc; Social Welfare Courses like NCC, NSS, Unnat Bharat, Swachh Bharat, Fire Fighting etc; and Women Empowerment Courses like Women Safety, Self Defence, Gender Sensitization etc.
- Student may also opt for subjects from Entrepreneurship category where she can enhance/groom her skills to pursue her career as successful entrepreneur. She will be evaluated based on her business plan, innovation involved in the idea, development and execution for the same. Student must be able to prove her sincere efforts in implementing her business idea and bringing it to the next level.
- If a student is interested in pursuing research career, she may opt for writing research paper and based on the quality of research paper published, she may be suitably awarded the marks/grade. Separate guidelines may be prepared for evaluation of the quality of research paper.
- Students, who are more inclined towards project development, may work on a live and sufficiently large project under the guidance of a faculty member or industry person. These students may be evaluated based the performance in the project development. End result

should ensure a good quality product development which may be deployed in real environment.

• If the student opts for a GEC course outside IGDTUW in offline/online mode, all the expenses including registration and certification fee shall be borne by the student. The duration of GEC course shall be minimum 6 weeks.

B) Credits of Different Curricular Components in BBA

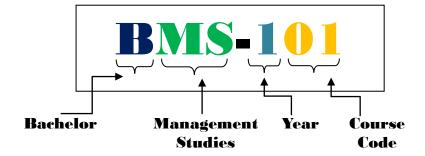
| Curricular Components | Credits | Weightage (Appx.) |
|--|---------|-------------------|
| Departmental Core Courses (DCC) | 66 | 51.5% |
| Including, | | |
| Summer Project Report and Viva Voice | | |
| Major Project Report and Viva Voice | | |
| Allied Management Course (AMC/HMC) | 42 | 32.8% |
| Departmental Elective Courses (DEC) | 16 | 12.5% |
| Generic Open Elective Courses (GEC) | 04 | 3.1% |
| Grand Total | 128 | 100% |

| Cui | rricular Components | Credits |
|-----|--|---------|
| a | Departmental Subjects, | |
| | • Departmental Core Courses (DCC) | 56 |
| | Including | |
| | • Summer Project Report and Viva Voice (DCC) | 04 |
| | • Project Report and Viva Voice (DCC) | 06 |
| | • Department Elective Courses (DEC) | 16 |
| F | Departmental Subjects Credits (a) | 82 |
| b | Allied Management Course (AMC/HMC) | 42 |
| c | Generic Open Elective Courses (GEC) | 04 |
| | Credits (b+c) | 46 |
| | Grand Total (a+b+c) | 128 |

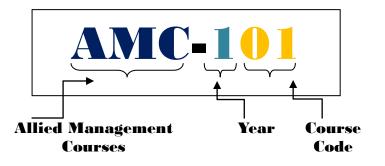
C) Course Coding

BBA courses offered by management department (Courses under DCC and DEC categories) would be identified by a course code designated by a six letter long string of alpha-numeric characters, first three letters by characters and last three letters by numbers. The first letter of character string indicates the level ("**B**" for bachelors level courses and "M" for Masters level courses), next two letters of the string indicating the code of the Academic Department offering the course ("**MS**" for "Department of Management" under the "Faculty of Business Studies"). The last three letters are numbers designating the particular course number. The first number of last three digits indicates the level (year) at which the course is being offered. The last two numbers denote the serial number of the course, which is an

odd number if course is offered in the Odd Semester and an even number if course is offered in the Even Semester. For example, the course, "Principles of Management", offered in first semester of BBA by "Department of Management" would be numbered as **BMS-101**.



Allied Management Courses of (Courses under AMC category) would also be identified by a six letter long string of alpha-numeric characters but the first three letters in this case are "AMC" acronym of "Allied Management Courses".



Generic Open Electives (Courses under GEC category) would also be identified by a six letter long string of alpha-numeric characters but the first three letters in this case are "GEC" taken from "Generic Open Elective Courses".



Teaching Engagements and Definition of Credits

Every course maintains a teaching schedule for which weekly contact hours are decided for delivering lectures (L), engaging tutorials (T) and/or performing practical (P) to make learning in a course more effective. In the syllabi, the information regarding number of course credits and contact hours per week is denoted as: Credits (L - T - P); 4 (3-1–0) or 4(3-0-2) or 1(0-0-2) etc.

1 hour of theory session = 1 credit; 1 hour of tutorial session = 1 credit; 2 hour of lab session = 1 credit

| BBA | DCC | DEC | AMC/HMC | GEC | Total Credits |
|-----------------------------|--------------|---|------------------|---------|---------------------|
| Semester-1 | 10 | - | 12 | - | 22 |
| Semester-2 | 16 | - | 6 | - | 22 |
| Semester-3 | 10 | - | 8 | 2 | 20 |
| Semester-4 | 6 | - | 12 | 2 | 20 |
| Summer Projec | t (Credits f | for this pro | ject are part of | Vth Ser | mester) |
| Semester-5 | 10 | 8 | 4 | - | 22 |
| Semester-6 | 14 | 8 | - | - | 22 |
| Total Credits | 66 | 16 | 42 | 4 | 128 |
| Category- wise distribution | DCC + I | - DEC = 82 AMC + HMC | | 2 | Total Credits = 128 |
| | | | + GEC = 46 | | |

D) Semester wise credit distribution of proposed BBA Program

Semester-wise Course Structure of proposed B.B.A Program

| SEME | STER 1 | | | | |
|-------|-------------|--|-------|---------|----------|
| S.No | Course Code | Subject | L-T-P | Credits | Category |
| 1 | BMS-101 | Principles of Management | 3-0-0 | 3 | DCC |
| 2 | BMS-103 | Financial Accounting | 3-1-0 | 4 | DCC |
| 3 | BMS-105 | Micro Economics | 3-0-0 | 3 | DCC |
| 4 | AMC-101 | Business Mathematics | 3-1-0 | 4 | AMC |
| 5 | AMC-103 | Business Communication – I | 2-0-0 | 2 | AMC |
| 6 | AMC-105 | Computer Applications in Management | 3-0-2 | 4 | AMC |
| 7 | AMC-107 | Environmental Management | 2-0-0 | 2 | AMC |
| Total | Credits | · | • | 22 | |

| SEME | STER 2 | | | | |
|------|-------------|----------------------------|---------------|---------|----------|
| S.No | Course Code | Subject | L-T-P | Credits | Category |
| 1 | BMS-102 | Organizational Behavior | 3-0-0 | 3 | DCC |
| 2 | BMS-104 | Business Environment | 3-0-0 | 3 | DCC |
| 3 | BMS-106 | Macro Economics | 3-0-0 | 3 | DCC |
| 4 | BMS-108 | Marketing Management | 3-0-0 | 3 | DCC |
| 5 | BMS-112 | Management Accounting | 3-1-0 | 4 | DCC |
| 6 | AMC-102 | Business Statistics | 3-1-0 | 4 | AMC |
| 7 | AMC-104 | Business Communication –II | 2-0-0 | 2 | AMC |
| | | · | Total Credits | 22 | |

SYLLABUS

FIRST SEMESTER

| PRINCIPLES OF MANAGEMENT | | | | | |
|----------------------------|-------------|--|--|--|--|
| Course Code: BMS-101 | Credits: 3 | | | | |
| Contact Hours: L-3 T-0 P-0 | Semester: 1 | | | | |
| Course Category: BMS | | | | | |

Introduction: This course discusses about the basic nature of management and describes the functions of management, the specific roles of contemporary management, different approaches to designing organizational structures. This will help the students to understand the role of personality, learning and emotions at work, discover and understand the concept of motivation, leadership, power and conflict, understand the foundations of group behavior and the framework for organizational change and development.

Course Objectives:

- > To acquaint the students with the fundamentals of managing business
- > To make them understand individual and group behavior at workplace so as to improve the effectiveness of an organization.
- > The course will use and focus on Indian experiences, approaches and cases.

Pre-requisite: None

Course Outcomes: After completion of the course, the students should be able to:

- > Understand the nature of management and describe the functions of management.
- > Understanding the specific roles of contemporary management.
- > Develop understanding of different approaches to designing organizational structures.
- > Understand the role of personality, learning and emotions at work.
- > Discover and understand the concept of motivation, leadership, power and conflict.
- Understand the foundations of group behavior and the framework for organizational change and development.

Pedagogy: The teaching pedagogy will be a blend of teaching and learning techniques including:

- Lectures and Case studies
- Project works and assignments
- Group works and Interactive discussions.

| | Course Type Examination | | | Relative Weights | | | | | | | |
|---|----------------------------|---|-----|------------------|-----|-----|------|------|------|------|-------|
| L | Т | Р | ТН | PR | CAT | CAP | MTET | MTEP | ETET | ETIP | ETEP* |
| 3 | 0 | 0 | Yes | | 10 | | 30 | | 60 | | |

| UNIT-I | 10 Hours | | | | | |
|--|----------------|--|--|--|--|--|
| Introduction: Concept, Nature, Process and Significance of Management; Managerial levels, skills, Functions and Roles; Management vs Administration; Coordination as Essence of Management; Development of Management Thought: Classical, Neo-Classical, Behavioral, Systems and Contingency Approaches. | | | | | | |
| UNIT-II | 11 Hours | | | | | |
| Planning: Nature, Scope and Objectives of Planning; Types of plans; Planning Process; Business Forecasting; MBO: Concept, Types, Process and Techniques of Decision-Making; Bounded Rationality. Organizing: Nature, Process and Significance; Principles of an Organization; Span of Control; Departmentation; Types of an Organization; Authority-Responsibility; Delegation and Decentralization; Formal and Informal Organization. | | | | | | |
| UNIT-III | | | | | | |
| Staffing: Concept, Nature and Importance of Staffing. Motivating and Leading: Nature and Importance of Motivation; Types of Motivation; Theories of Motivation: Maslow, Herzberg, X, Y and Z; Leadership: Meaning and Importance; Traits of a leader; Leadership Styles – Likert's Systems of Management, Tannenbaum& Schmidt Model and Managerial Grid. | | | | | | |
| UNIT IV 11 Hours | | | | | | |
| Controlling: Nature and Scope of Control; Types of Control; Control Process; Control Techniques– Traditional and Modern; Effective Control System. Communication: Basic Forms of Communication, Principles of Effective Business Communication, 7Cs; Media of Communication: Types of Communication: Barriers of Communication. | | | | | | |
| Text Books | | | | | | |
| 1 S.P. Robbins, "Fundamentals Management: Essentials Concepts Applications", Pearson Education, 2014. | | | | | | |
| | ions", Pearson | | | | | |
| | | | | | | |
| Education, 2014.2Gilbert, J.A.F. Stoner and R.E. Freeman, "Management", Pearson Education | | | | | | |
| Education, 2014. Gilbert, J.A.F. Stoner and R.E. Freeman, "Management", Pearson Educat Koontz, "Essentials of Management", McGraw Hill Education, 2012. | | | | | | |
| Education, 2014. 2 Gilbert, J.A.F. Stoner and R.E. Freeman, "Management", Pearson Educat Koontz, "Essentials of Management", McGraw Hill Education, 2012. 3 C. B. Gupta, "Management Concepts and Practices", Sultan | tion, 2014. H. | | | | | |

| FINANCIAL ACCOUNTING | | | | | | |
|----------------------------|-------------|--|--|--|--|--|
| Course Code: BMS-103 | Credits: 4 | | | | | |
| Contact Hours: L-3 T-1 P-0 | Semester: 1 | | | | | |
| Course Category: BMS | | | | | | |

Introduction: The course will help the students to understand the commonly used accounting terminologies, the users of accounting information and their respective requirements. Understand the process of recording and classifying the business transactions and events, preparation of financial statements, viz., Profit and Loss Account, Balance Sheet, and cash flow statement. Understand and interpret the financial statements from different the perspective of different stakeholders. Predict financial crisis of a business concern.

Course Objectives:

- > To familiarize students with the mechanics of preparation of financial Statements,
- To develop an understanding of corporate financial statements, their analysis and interpretation and role of IFRS in accounting discipline.

Pre-requisite: None

Course Outcomes:After completion of the course, the students should be able to:

- Understand the commonly used accounting terminology
- > Identify the users of accounting information and their respective requirements
- > Understand the process of recording and classifying the business transactions and events
- Make financial the financial statements, viz., Profit and Loss Account, Balance Sheet, and cash flow statement.
- Understand and interpret the financial statements from the different perspective of different stakeholders.
- > Predict financial crisis of a business concern.

Pedagogy: The teaching pedagogy adopted here would a perfect blend of teaching and learning techniques including:

- Lectures and Case studies
- Project works and assignments
- Group works and Interactive discussions

| С | ourse T | Гуре | Exami | nation | | | Rel | ative Wei | ghts | | |
|---|---------|------|-------|--------|-----|-----|------|-----------|------|------|-------|
| L | Т | Р | ТН | PR | CAT | CAP | MTET | MTEP | ETET | ETIP | ETEP* |
| 3 | 1 | 0 | Yes | | 10 | | 30 | | 60 | | |

| Cont | | 10.11 |
|--|---|--|
| | UNIT-I | 10 Hours |
| Accor Branc Princ | ning and Scope of Accounting: Objectives and nature of Accounting, Definition and unting, Book Keeping and Accounting, Interrelationship of Accounting with other ches of Accounting, Limitation of Accounting, Accounting Principles and Standards: iples, Accounting Concepts and Conventions, Meaning and relevance of GAAP, Int unting Standards Issued by ICAI. | Disciplines, Accounting |
| | UNIT-II | 11 Hours |
| and T Balar | halizing Transactions: Journal Entries, compound Journal entries, Opening Entry. Le Frial Balance: Preparation of Ledger, Posting, Cash book, Sales and Purchase boo nce. Company Final Accounts: Preparation of Final Accounts with adjustmen unt, Profit & Loss Account, Balance Sheet. | ok and Trial |
| | UNIT-III | 11 Hours |
| Featu Depre | | f Providing Methods of |
| Featu Deprovi metho in Ac | res of Depreciation, Meaning of Depreciation Accounting, Objectives of | f Providing Methods of , Change of & Challenges |
| Featu Deprovi metho in Ac | res of Depreciation, Meaning of Depreciation Accounting, Objectives of eciation, Fixation of Depreciation Amount, Method of Recording Depreciation, ding Depreciation, Depreciation Policy, AS-6 (Revised) Provisions and Reserves od of Depreciation (by both current and retrospective effect). Contemporary Issues & ccounting: Human Resource Accounting, Green Accounting, Inflation Accounting | f Providing Methods of , Change of & Challenges |
| Featu Depre Provi metho in Ac Acco Share Entric Prem and I | ares of Depreciation, Meaning of Depreciation Accounting, Objectives of eciation, Fixation of Depreciation Amount, Method of Recording Depreciation, ding Depreciation, Depreciation Policy, AS-6 (Revised) Provisions and Reserves od of Depreciation (by both current and retrospective effect). Contemporary Issues & counting: Human Resource Accounting, Green Accounting, Inflation Accounting unting, Social Responsibility Accounting. | f Providing Methods of , Change of & Challenges , Price level 10 Hours Accounting e of Share at Shares. Issue |
| Featu Deprovi metho in Acco Share Entrice Premi and I excha | res of Depreciation, Meaning of Depreciation Accounting, Objectives of eciation, Fixation of Depreciation Amount, Method of Recording Depreciation, ding Depreciation, Depreciation Policy, AS-6 (Revised) Provisions and Reserves od of Depreciation (by both current and retrospective effect). Contemporary Issues & counting: Human Resource Accounting, Green Accounting, Inflation Accounting unting, Social Responsibility Accounting. UNIT IV es and Share Capital: Introduction to Joint Stock Company, Shares, Share Capital, es, Under Subscription, Oversubscription, Calls in Advance, Calls in Arrears, Issue ium, Issue of Share at Discount, Forfeiture of Shares, Surrender of Shares, Right S Listing of Securities: Stock Exchange of India, Control of SEBI, Regulating busin | f Providing Methods of , Change of & Challenges , Price level 10 Hours Accounting e of Share at Shares. Issue |
| Featu Deprovi metho in Acco Share Entrice Premi and I excha | res of Depreciation, Meaning of Depreciation Accounting, Objectives of eciation, Fixation of Depreciation Amount, Method of Recording Depreciation, ding Depreciation, Depreciation Policy, AS-6 (Revised) Provisions and Reserves od of Depreciation (by both current and retrospective effect). Contemporary Issues & counting: Human Resource Accounting, Green Accounting, Inflation Accounting unting, Social Responsibility Accounting. UNIT IV es and Share Capital: Introduction to Joint Stock Company, Shares, Share Capital, es, Under Subscription, Oversubscription, Calls in Advance, Calls in Arrears, Issue ium, Issue of Share at Discount, Forfeiture of Shares, Surrender of Shares, Right S Listing of Securities: Stock Exchange of India, Control of SEBI, Regulating busir ange (Elementary Knowledge only). | f Providing Methods of , Change of & Challenges , Price level 10 Hours Accounting e of Share at Shares. Issue |
| Featu Depre Provi metho in Ac Acco Share Entric Prem and I excha Text | The second se | f Providing Methods of , Change of c Challenges , Price level 10 Hours Accounting e of Share at Shares. Issue ness in stock |
| Featu Depro Provi metho in Ac Acco Share Entric Prem and I excha Text 1 | res of Depreciation, Meaning of Depreciation Accounting, Objectives of eciation, Fixation of Depreciation Amount, Method of Recording Depreciation, ding Depreciation, Depreciation Policy, AS-6 (Revised) Provisions and Reservess of of Depreciation (by both current and retrospective effect). Contemporary Issues & counting: Human Resource Accounting, Green Accounting, Inflation Accounting unting, Social Responsibility Accounting. UNIT IV es and Share Capital: Introduction to Joint Stock Company, Shares, Share Capital, es, Under Subscription, Oversubscription, Calls in Advance, Calls in Arrears, Issue ium, Issue of Share at Discount, Forfeiture of Shares, Surrender of Shares, Right S Listing of Securities: Stock Exchange of India, Control of SEBI, Regulating busin ange (Elementary Knowledge only). Books P. C. Tulsian, "Financial Accountancy", Pearson Education, 2012. S. N. Maheshwari and S. K. Maheshwari, "An Introduction to Accounta | f Providing Methods of , Change of c Challenges , Price level 10 Hours Accounting e of Share at Shares. Issue hess in stock |
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| Featu Deprovi metho in Accor Share Entrice Premand I excha Text 1 2 3 | Inters of Depreciation, Meaning of Depreciation Accounting, Objectives of eciation, Fixation of Depreciation Amount, Method of Recording Depreciation, ding Depreciation, Depreciation Policy, AS-6 (Revised) Provisions and Reserves of of Depreciation (by both current and retrospective effect). Contemporary Issues & counting: Human Resource Accounting, Green Accounting, Inflation Accounting unting, Social Responsibility Accounting. UNIT IV es and Share Capital: Introduction to Joint Stock Company, Shares, Share Capital, es, Under Subscription, Oversubscription, Calls in Advance, Calls in Arrears, Issue ium, Issue of Share at Discount, Forfeiture of Shares, Surrender of Shares, Right S. Listing of Securities: Stock Exchange of India, Control of SEBI, Regulating busin ange (Elementary Knowledge only). Books P. C. Tulsian, "Financial Accountancy", Pearson Education, 2012. S. N. Maheshwari and S. K. Maheshwari, "An Introduction to Accounta Publishing House, 2012. Asish K. Bhattacharyya, "Essentials of Financial Accounting", Prentice Hall of Interval. | f Providing Methods of , Change of & Challenges , Price level 10 Hours Accounting e of Share at Shares. Issue ness in stock |

| MICRO ECONOMICS | | | | |
|----------------------------|-------------|--|--|--|
| Course Code: BMS-105 | Credits: 3 | | | |
| Contact Hours: L-3 T-0 P-0 | Semester: 1 | | | |
| Course Category: BMS | | | | |

Introduction:This course will equip the students with basic understanding of economics and economic activities. They will learn various tools like the mechanics of supply and demand in allocating goods and services and resources, understand how changes in demand and supply affect markets, the choices made by a rational consumer, identify relationships between production and costs, learn key characteristics and consequences of different forms of markets etc.

Course Objectives:

- To apply micro economic concepts and techniques in evaluating business decisions taken by firms.
- To develop an understanding of how tools of standard price theory can be employed to formulate a decision problem, evaluate alternative courses of action and finally choose among alternatives.

Pre-requisite: None

Course Outcomes: After completion of the course, the students should be able to:

- Understand the mechanics of supply and demand in allocating goods and services and resources
- > Understand how changes in demand and supply affect markets
- > Understand the choices made by a rational consumer
- Identify relationships between production and costs
- > Identify key characteristics and consequences of different forms of markets

Pedagogy:Apart from interactive class teaching, various individual and group assignments are given. Group discussions, role plays and presentations are conducted in class to enable students to practically apply the theories learnt during the course.

| Course Type Exa | | | | nation | Relative Weights | | | | | | |
|--------------------|---|---|-----|--------|------------------|-----|------|------|------|------|-------|
| L | Т | Р | ТН | PR | CAT | CAP | MTET | MTEP | ETET | ETIP | ETEP* |
| 3 | 0 | 0 | Yes | | 10 | | 30 | | 60 | | |

| | UNIT-I | 10 Hours | | | | | | |
|--|---|--------------|--|--|--|--|--|--|
| Busine Applic | Introduction to Business Economics and Fundamental concepts: Nature, Scope, Definitions of Business Economics, Difference between Business Economics and Economics, Contribution and Application of Business Economics to Business, Micro vs. Macro Economics, Opportunity Costs, Time Value of Money, Market Forces and Equilibrium, Risk, Return and Profits. | | | | | | | |
| | UNIT-II | 11 Hours | | | | | | |
| Consumer Behavior and Demand Analysis: Cardinal Utility Approach: Diminishing Marginal Utility, Law of Equi-Marginal Utility. Ordinal Utility Approach: Indifference Curves, Marginal Rate of Substitution, Budget Line and Consumer Equilibrium. Theory of Demand, Law of Demand, Movement along vs. Shift in Demand Curve, Concept of Measurement of Elasticity of Demand, Factors Affecting Elasticity of Demand, Income Elasticity of Demand, Cross Elasticity of Demand, Advertising Elasticity of Demand. Demand Forecasting: Need, Objectives and Methods. | | | | | | | | |
| | UNIT-III | 10 Hours | | | | | | |
| functio | Theory of Production: Meaning and Concept of Production, Factors of Production and Production function, Fixed and Variable Factors, Law of Variable Proportion (Short Run Production Analysis), Law of Returns to a Scale (Long Run Production Analysis) through the use of ISO QUANTS. | | | | | | | |
| | UNIT IV | 11 Hours | | | | | | |
| Cost, E Pricing | Cost Analysis & Price Output Decisions: Concept of Cost, Cost Function, Short Run Cost, Long Run Cost, Economies and Diseconomies of Scale, Explicit Cost and Implicit Cost, Private and Social Cost. Pricing Under Perfect Competition, Pricing Under Monopoly, Control of Monopoly, Price Discrimination, Pricing Under Monopolistic Competition, Pricing Under Oligopoly. | | | | | | | |
| | | | | | | | | |
| 1 2 | P. Samuelson and W. Nordhaus, "Economics", McGraw Hill Education, 2010. | | | | | | | |
| | N. Dwivedi, "Managerial Economics", Vikas Publishing House, 2010. | | | | | | | |
| 1 | Salvatore, "Managerial Economics in a Global Economy", Oxford Univ. Press, 20 |)14 | | | | | | |
| 2 | D. Kreps, "Microeconomics for Managers", Viva Books Pvt. Ltd, 2010. | | | | | | | |
| 3 | NG Mankiw, "Principles of Economics", Cengage Learning, 2011. | | | | | | | |
| 4 | C.H. Peterson, W.C. Lewis and S.K. Jain, "Managerial Economics", Pearsor 2012. | n Education, | | | | | | |

| BUSINESS MATHEMATICS | | | | | | | | |
|----------------------------|-------------|--|--|--|--|--|--|--|
| Course Code: AMC-101 | Credits: 4 | | | | | | | |
| Contact Hours: L-3 T-1 P-0 | Semester: 1 | | | | | | | |
| Course Category: AMC | | | | | | | | |

Introduction: The course covers the various topics of mathematics such as counting principles, AP, GP, introduction to matrices, calculus etc which are required for business mathematics

Course Objectives:

This course aims at equipping student with a broad based knowledge of mathematics with emphasis on business applications.

Course Outcomes: After completion of the course, the students should be able to gain basic knowledge of

- Counting principles
- Matrices and vector spaces
- ➢ Calculus

Pedagogy: Apart from interactive class teaching, various individual and group assignments are given. Group discussions, JAMs, role plays and presentations are conducted in class to enable students to practically apply the theories learnt during the course.

| Course Type Examina | | | | | Relative Weights | | | | | | |
|------------------------|---|---|-----|----|------------------|-----|------|------|------|------|-------|
| L | Т | Р | ТН | PR | CAT | CAP | MTET | MTEP | ETET | ETIP | ETEP* |
| 3 | 1 | 0 | Yes | | 10 | | 30 | | 60 | | |

| | UNIT-I | 10 Hours | | | | | | | |
|---|---|---|--|--|--|--|--|--|--|
| | Principle of Counting: Concept of Factorial, Principle of Counting, Mathematical Induction: Principle, Arithmetic Progression & Geometric Progression, Concepts of function. | | | | | | | | |
| | UNIT-II | 11 Hours | | | | | | | |
| by: (i) The of a Syste Suggestion | gebra: The Inverse of a Matrix. Properties of the Inverse Solution to a System of e Ad-joint Matrix Methods, (ii) The Gaussian Elimination mentor, Rank of a Merror of Equations. The Echelon Matrix; Vectors: Types Optimization Vector as & Multiplication, Scalar Product, Vector Product; Linear Dependence of Matrices to Business Problems Input Output Analysis, Preparation of I edule. | Aatrix, Rank - Additions, of Vectors, | | | | | | | |
| | UNIT-III | 10 Hours | | | | | | | |
| Mathemati logistic fur | Elementary Functions and Calculus Mathematical functions and their types- linear, quadratic, polynomial, exponential, logarithmic and logistic function. Concepts of limit, and continuity of a function. | | | | | | | | |
| | ation: Definition, rules of differentiations, Partial differentiation of first and se nd Minima. | conta oraci, | | | | | | | |
| Integration Parts. | n: Definition, some standard rules of Integration, Integration by Substitution, In | tegration by | | | | | | | |
| | UNIT IV | 11 Hours | | | | | | | |
| Elasticity of Consumer' | on of Calculus: of demand, Average revenue, Marginal revenue, Average Cost, marginal cost 's Surplus, Producer's Surplus, Maximum revenue, Minimum Cost, Maxima an mpetition and monopoly, Effect of Taxation and subsidy on Monopoly | | | | | | | | |
| Text Book | ζS | | | | | | | | |
| 1 K. | . Trivedi, "Business Mathematics", Pearson Education, 2012. | | | | | | | | |
| 2 R. | S. Bhardwaj, "Mathematics and Statistics for Business", Excel Books, 2013. | | | | | | | | |
| 3 S. | S. Khan, "A Text Book of Business Mathematics", Anmol Publications, 2012. | | | | | | | | |
| 4 Sin | Singh J. K. Business Mathematics. Himalaya Publishing House, 2018. | | | | | | | | |
| | | | | | | | | | |
| Reference | Books | | | | | | | | |
| | Books . Raghavachari, "Mathematics for Management", McGraw Hill Education, 2011 | l | | | | | | | |
| 1 M. | | | | | | | | | |
| 1 M 2 M | . Raghavachari, "Mathematics for Management", McGraw Hill Education, 201 | | | | | | | | |

| BUSINESS COMMUNICATION-I | | | | | | | | |
|----------------------------|-------------|--|--|--|--|--|--|--|
| Course Code: AMC-103 | Credits: 2 | | | | | | | |
| Contact Hours: L-2 T-0 P-0 | Semester: 1 | | | | | | | |
| Course Category: AMC | | | | | | | | |

Introduction: A course in Business Communication prepares students for efficient and impressive participation in different communication tasks in an organization. In order to be effective communicators students need to improve upon their Listening, Speaking, Reading and Writing skills and the communication class provides them ample opportunities to do so. The course enables the students to develop clear understanding of speaking skills, non-verbal communication, listening skills and paragraph writing. All in all BC –I prepares a perfect foundation for a broader understanding and application of efficacious communication skills.

Course Objectives:

- > Create awareness about the importance of effective communication skills at workplace
- > Make the students face their fear of speaking
- Increase their understanding of using Non Verbal Cues
- > Help the students understand how to be an effective participant in Group Discussions
- Facilitate better writing skills

Pre-requisite: None

Course Outcomes:-After completion of the course, the students should be able to:

- > Understand the importance of effective communication skills at workplace
- Overcome their fear of speaking
- Learn to utilize Non Verbal Cues
- Effectively participate in Group Discussions
- ▶ Use clear and logical writing skills

Pedagogy:Caselet discussions, assignments, mock activities etc are used in addition to interactive teaching. Speaking exercises are conducted to help students to overcome fear of public speaking.

| | Course Type | | Exami | Examination | | Relative Weights | | | | | | |
|---|----------------|---|-------|-------------|-----|------------------|------|------|------|------|-------|--|
| L | Т | Р | ТН | PR | CAT | CAP | MTET | MTEP | ETET | ETIP | ETEP* | |
| 2 | 0 | 0 | Yes | | 10 | | 30 | | 60 | | | |

| | UNIT-I | 7 Hours |
|---|---|---|
| Mana | oduction to Communication : Importance and function of Communication, R agement, Characteristics and Types of Communication, Channels and Mediu munication, Barriers of Communication. | |
| | UNIT-II | 7 Hours |
| Lang | yday Communication: Non-Verbal Language (Symbols, Appearance, Paralanguaguage, Proxemics, Chronemics), Listening Skills (Importance, Barriers, Essentianing). | |
| | UNIT-III | 7 Hours |
| | etive Communication: Speaking Skills, Group Discussion (Purpose, Strategies, Guoving Language Efficiency (Vocabulary Building, Avoiding Common Errors). | idelines etc.) |
| | | |
| | UNIT IV | 7 Hours |
| | ing Better: Formal and Informal Writing, Basics of Paragraph Writing (Top duction and the Conclusion, Variety in Sentences and Paragraphs), Email Writing | bic sentence, |
| Introc Inform | ing Better: Formal and Informal Writing, Basics of Paragraph Writing (Top duction and the Conclusion, Variety in Sentences and Paragraphs), Email Writing | bic sentence, |
| Introc Inform | ing Better: Formal and Informal Writing, Basics of Paragraph Writing (Top duction and the Conclusion, Variety in Sentences and Paragraphs), Email Writing mal). | ic sentence, (Formal and |
| Introc Inform Text | ing Better: Formal and Informal Writing, Basics of Paragraph Writing (Top duction and the Conclusion, Variety in Sentences and Paragraphs), Email Writing mal). Books Reflections on Vital Issues, edited by PJ George. Chennai: Orient BlackSwan, 2 | ic sentence, (Formal and 2010, Weiss, |
| Introd Inform Text 1 2 | ing Better: Formal and Informal Writing, Basics of Paragraph Writing (Top duction and the Conclusion, Variety in Sentences and Paragraphs), Email Writing mal). Books Reflections on Vital Issues, edited by PJ George. Chennai: Orient BlackSwan, Z Edmund, Basics of Writing. | ic sentence, (Formal and 2010, Weiss, |
| Introd Inform Text 1 2 | ing Better: Formal and Informal Writing, Basics of Paragraph Writing (Top duction and the Conclusion, Variety in Sentences and Paragraphs), Email Writing mal). Books Reflections on Vital Issues, edited by PJ George. Chennai: Orient BlackSwan, 2 Edmund, Basics of Writing. M. Raman and S. Sharma, Technical Communication, Oxford University Press, 2 | ic sentence, (Formal and 2010, Weiss, 011. |

| COMPUTER APPLICATIONS IN MANAGEMENT | | | | | | | | |
|-------------------------------------|-------------|--|--|--|--|--|--|--|
| Course Code: AMC-105 | Credits: 4 | | | | | | | |
| Contact Hours: L-3 T-0 P-2 | Semester: 1 | | | | | | | |
| Course Category: AMC | | | | | | | | |

Introduction: Computerized business environment is now an integral part of all business organizations. Be it use of database in collection, storage and extraction of business data, use of IT in information sharing or simple applications of Excel, computes have greatly improved the work environment compared to earlier days of manual work. This course aims at providing fundamental knowledge and skills required to efficiently work in computerized business environment, and exposure to various applications of computers and IT in managing the business, business analytics and decision making. In this course, student will learn basic data analytic methods using excel and SQL and to deploy these techniques on business data. The course will enable students to get hands on expertise in the application of these tools. Towards this End, students will also understand and learn to identify, evaluate, and capture business analytic opportunities that add value to the business.

Course Objectives:

- > To familiarize students with importance of Computers and IT in Business management.
- To provide them skills and knowledge of computes and information technology for business operations.
- To make them familiar with various applications of computers which are integral part of business activities, such as use of database in collection, storage and extraction of business data.
- To gain an understanding of how managers use business analytics to formulate and solve business problems and to support managerial decision making.
- > To learn how to use and apply Excel and Excel add-ins to solve business problems.

Pre-requisite: None

Course Outcomes:

After completing this course students should be able to

- Develop basic technical understanding of Computes and its importance in business management.
- Understand the use of database, Spreadsheet, Word, Power Point etc. and prepare effective presentations for different purposes.
- Appreciate the importance of data driven decisions to optimize the business process and address issues in business administrations.
- > Perform and interpret the basic business analytics and their implications to business administrations.

Pedagogy: Apart from interactive class teaching, various individual and group assignments are given. Group discussions, presentations are conducted in class to enable students to practically apply the theories learnt during the course. Laboratory is another important part of this course that will provide practical experience.

| С | Course Type Examination | | | Relative Weights | | | | | | | |
|---|-------------------------|---|-----|------------------|-----|-----|------|------|------|------|-------|
| L | Т | Р | ТН | PR | CAT | CAP | MTET | MTEP | ETET | ETIP | ETEP* |
| 3 | 0 | 2 | Yes | Yes | | 10 | 15 | | 60 | 15 | |

| Contents |
|----------|
|----------|

| THEORY COMPONENT | |
|------------------|----------|
| UNIT-I | 12 Hours |

Introduction to Computer:

Computer H/W Setup: Various parts of Computers and I/O devices, Configuration/Performance parameters of Computers and various classifications (Supercomputers, Mainframes, Minicomputer, Workstations, Servers, Personal Computer, embedded devices etc.), Wired and wireless networking, various ports and communication standards.

Computer Software Setup: Introduction to Operating Systems, An overview ofvarious Computer & Mobile OS & Applications, Function of OS, Booting Procedure, Start-up Sequence, Details of Basic System Configuration (Types of OS: Batch OS, Time sharing, Distributed, Network and RTOS, Open Source versus closed source operating system, Basic Commands of Linux, Applications and Software, Overview of Low level and High level programming languages their importance and various examples, Compiler, Interpreter and assembler, Overview and importance of Structured Query Languages, Statistical and Data Analytics Programming languages/Software etc. such as SPSS, R, Python etc.

Latest Advancements and Future Technologies of Computers: SSD memories, parallel computing and multicore processors, DMA and CUDA enabled Graphical Processing Units (GPU), USB type C, 5G data communication, Bluetooth.5, HDR technology, Virtual reality, Artificial Intelligence based Applications such as voice activated assistants, far-field speech recognition and Gesture based controls etc. Cyber-Physical Systems and its examples such as autonomous automobile (self-driving cars), automated pilot in avionics, process controls, Robotics, Cybernetics, Mechatronics, Internet of Things (IOT), Quantum Computing.

UNIT-III

UNIT-II

10 Hours

10 Hours

Overview of Business Analytics and Data Driven Businesses:

Introduction to Business Analytics and its Importance, Data versus Information, Big Data Analytics and Fourth Industrial Revolution, Data-driven Business Models, Overview of Data Analytics and new business opportunities, Visualization/ Data Issues, Organization/sources of data, Importance of data quality, Dealing with missing or incomplete data, Data Classification, Storage Retrieval and Analysis of Data, Database Management and Data-warehouses, Management information and Decision support system, Role and Importance of Information Technology in Business Management, Security issues in information technology, Goals of Protection and Security, Concept of Encryption and Decryption, Virus, Worm, Antivirus, Firewall, Information Technology Act 2000, Data Privacy, Personal Data Protection Bill-2018,

UNIT IV

12 Hours

Statistical and Data Analysis & Reporting Features:

Overview and importance of Structured Query Languages, Statistical and Data Analytics Programming languages/Software etc. such as Excel SPSS, R, Python etc. Creating a work book, Rearranging Worksheet, Organizing Charts and graphs, Ranges and Functions & Formulae: Mathematical, Statistical Financial Functions such asNPV (Net present value), Future value, IRR (Internal Rate of Return), EMI (Equated Monthly Instalments, Compounding Yearly, periodic and monthly) - Auto CalculateUsing Names in a Formula, Formula Editing, Macros, Consolidation of Data & Data Analysis - Sorting List, Filter & More Filtering Techniques - Consolidate data in multiple worksheets - What-if analysis, Goal Seek Scenario Manager, Solver, Lookup Function -Sub Totals, Nested-IF, Statistical Analysis; Data Validation & Protection - Create a dropdown list from a range of cells - Apply data validation to cells - Copy data validation setting, remove data validation -Find cell that have data validation, protect cell data, using password to protect sheet and workbook. -

| Use va | lidation to create dependent list; Pivot table Reports & Pivot Chart Reports. | | | | | |
|----------|--|--|--|--|--|--|
| ^ | Optimization: Use of Excel to solve business problems: e.g. marketing mix, capital budgeting, portfolio optimization | | | | | |
| Text B | Text Books | | | | | |
| 1 | 1 Boockholdt, J.L. Accounting Information System: Transaction Processing and Control, | | | | | |
| | Irwin Mcraw-Hill. | | | | | |
| 2 | Rajaraman, V., Introduction to Information Technology, PHI. | | | | | |
| 3 | 3 Bharihoka, Deepak, Fundamentals of Information Technology, Excel Book. | | | | | |
| 4 | Madan, Sushila, Computer Applications, Mayur Paperbacks, New Delhi. | | | | | |
| Refere | Reference Books | | | | | |
| 1 | 1 Monk, J. Brady and E. Mendelsohn, "Problem Solving Cases in Microsoft and Excel", Thomson Learning, 2012. | | | | | |
| 2 | | | | | | |
| 3 | P.K. Sinha and P. Sinha, "Foundations of Computing", BPB Publisher, 2012. | | | | | |
| 4 | 4 Hall, J.A., Accounting Information System, South-Western College Publishing. | | | | | |
| 5 | Gelinas, Ulric J., and Steve G. Sutton, Accounting Information System, South Western | | | | | |
| | Thomson Learning. | | | | | |

| | PRACTICAL COMPONENT | | | | |
|-------------------|--|----------|--|--|--|
| | UNIT-I | 28 Hours | | | |
| Editing Format | Introduction to MS-Excel: Introduction to Electronic Spreadsheets, Entering Data, Entering Series, Editing Data, Cell Referencing, ranges, Formulae, Functions, Auto Sum, Copying Formula, Formatting Data, Creating Tables, Graphs and charts, Creating Database, Sorting Data, Filtering etc. Using spreadsheet for following purposes and making reports: | | | | |
| 🗆 Loai | n & Lease statement | | | | |
| 🗆 Rati | o Analysis. | | | | |
| 🗆 Payı | □ Payroll statements | | | | |
| | Capital Budgeting | | | | |
| | Depreciation Accounting | | | | |
| 🗆 Grap | phical representation of data | | | | |
| 🗆 Freq | □ Frequency distribution and its statistical parameters | | | | |
| | elation and Regression | | | | |
| Text B | Text Books | | | | |
| 1 | 1 Monk, J. Brady and E. Mendelsohn, "Problem Solving Cases in Microsoft and Excel", Thomson Learning, 2012. | | | | |
| 2 | P. Weverka, "MS Office 2013 All-in-One for Dummies", Wiley, 2013. | | | | |
| | | | | | |

| ENVIRONMENTAL MANAGEMENT | | | | | |
|----------------------------|-------------|--|--|--|--|
| Course Code: AMC-107 | Credits: 2 | | | | |
| Contact Hours: L-2 T-0 P-0 | Semester: 1 | | | | |
| Course Category: AMC | | | | | |

Introduction: A scientific study of the natural world and how it is influenced by people. It Surveys environmental studies, examining ecological, socioeconomic, and technological factors that influence the quality of life on Earth.

Course Objectives:

Environmental Management course is aimed

- > To develop basic understanding of Ecosystem and its various components
- To understand and evaluate the transnational character of environmental problems such as air, water soil pollution, climate change, global warming and ways of addressing them.
- To prepare students for career success in environmental monitoring and remediation, natural resources and conservation, public health, industrial environmental management.

Pre-requisite: None

Course Outcomes: Having successfully completed this course, Student would be able to

- Understand and evaluate the transnational character of environmental problems and ways of addressing them, including interactions across local to global scales
- Students will demonstrate interpretative skills including the ability to analyze data statistically, assess reliability, interpret results and draw reasonable conclusions.
- Young graduates gains comprehensive knowledge of interdisciplinary branches like Toxicology, Green Technology, synthesis and applications of Eco friendly polymers.

Pedagogy: Classroom teaching which focuses upon relating the textbook concepts with real world phenomena, along with periodic tutorial classes to enhance the problem-solving ability.

| | Course TypeExaminationRelative Weights | | | | | | | | | | |
|---|---|---|-----|----|-----|-----|------|------|------|------|-------|
| L | Т | Р | ТН | PR | CAT | CAP | MTET | MTEP | ETET | ETIP | ETEP* |
| 2 | 0 | 0 | Yes | | 10 | | 30 | | 60 | | |

| | UNIT-I | 8 Hours | | | | | |
|----------------------------|---|------------|--|--|--|--|--|
| introdu and ir Emerg | Ecosystems and how they work: Types of Eco-Systems, Geosphere – Biosphere and Hydrosphere introduction, Major issues of Biodiversity, Conservation of Bio-Diversity. Concept of sustainability and international efforts for environmental protection: Concept of Sustainable Development, Emergence of Environmental Issues. International Protocols, WTO, Kyoto Protocol, International Agreement on Environmental Management. | | | | | | |
| | UNIT-II 8 Hours | | | | | | |
| and M Surface Source | Water Pollution: Water Resources of India, Hydrological Cycle, Methods of Water Conservation and Management, Rain Water Harvesting and their legal aspects, River Action Plan, Ground and Surface Water Pollution; Waste Water Management. Air Pollution: Air Pollution and Air Pollutants, Sources of Air Pollution and its Effect on Human Health and Vegetation, Green House Effect, Global Warming and Climate Change. | | | | | | |
| | UNIT-III | 6 Hours | | | | | |
| Waste | Solid Waste : Management – and Various Method Used, Composting, Land Fill Sites etc, Hazardous Waste Management, Biomedical Waste Management, Environmental Impact Assessment and Environmental Management System - Introduction and its Impact. | | | | | | |
| | UNIT IV | 6 Hours | | | | | |
| Judicia | Introduction to Indian Environmental laws : Legal framework:, the Indian Penal Code, Role of Judiciary in Environmental Protection, Water (Prevention and Control of Pollution) Act, 1974, Environment (Protection) Act, 1986, Air (Prevention & Control of Pollution) Act, 1981. | | | | | | |
| Text B | looks | | | | | | |
| 1 | 1 G. T. Miller, "Environmental Science: Working with the Earth", Cengage Learning India Pvt. Ltd, 2011. | | | | | | |
| 2 | S. P. Mishra and S. N. Panday, "Essential Environment Studies", Ane Books Pvt. | Ltd. 2014. | | | | | |
| Refere | nce Books | | | | | | |
| 1 | R. J. Chhatwal, "Environmental Science", UDH Publishers & Distributers Ltd., 2 | 012. | | | | | |
| 2 | 2 M. K. Roy, "Sustainable Development", Ane Books Pvt. Ltd, 2014. | | | | | | |
| 3 | | | | | | | |
| 4 | N. Arumugam and V. Kumaresan, "Environmental Science & Engineering", Sara Publication, 2014. | IS | | | | | |

SYLLABUS SECOND SEMSETER

| ORGANIZATIONAL BEHAVIOR | | | | | |
|----------------------------|-------------|--|--|--|--|
| Course Code: BMS- 102 | Credits: 3 | | | | |
| Contact Hours: L-3 T-0 P-0 | Semester: 2 | | | | |
| Course Category: BMS | | | | | |

Introduction: The course covers individual, group, and organizational levels of behavior drawing on concepts and practices from the field of Organizational Behavior (OB). It also examines the interrelationship of behavioral phenomena among these levels. It enhances one's ability to communicate and work effectively with others. OB helps in strengthening people management skills to become a successful leader in any field.

Course Objectives:

- To enable the students with cutting edge thinking on a variety of organizational behavior and management topics
- To develop skills for solving organizational problems and think appropriate solutions for contemporary management and practices.

Pre-requisite: None

Course Outcomes: Having successfully completed this course, the student will be able to

- > Develop understanding of different approaches to designing organizational structures.
- > Understand the role of personality, learning and emotions at work.
- > Discover and understand the concept of motivation, leadership, power and conflict.
- Understand the foundations of group behavior and the framework for organizational change and development.

Pedagogy: The teaching pedagogy adopted here would a perfect blench of teaching and learning techniques including:

- Lectures and Case studies
- Project works and assignments
- Group works and Interactive discussions

| | Course Type | | Examination | | | | Relative | Weights | | | |
|---|----------------|---|-------------|----|-----|-----|----------|---------|------|------|-------|
| L | Т | Р | ТН | PR | CAT | CAP | MTET | MTEP | ETET | ETIP | ETEP* |
| 3 | 0 | 0 | Yes | | 10 | | 30 | | 60 | | |

| UNIT-I | 11 Hours | | | | | |
|---|---------------------------|--|--|--|--|--|
| Meaning and concept of organizational behaviour; Personality: meaning, factors affecting personality, Big five model of personality; Learning: concept and theories of learning (Classical conditioning, operant conditioning and social learning theory), concept of reinforcement; Perception: concept, factors affecting perception, process of perception, perceptual errors. | | | | | | |
| UNIT-II 11 Hours | | | | | | |
| Motivation: Concept, importance, Content theories (Maslows need theory, Alderfers ERG theory (Existence, Relatedness and Growth), Mc Cllelands theory of needs, Herzbergs two factor theory) and Process theories (Adams equity theory, Vrooms expectancy theory); Leadership: Concept, Theories (Trait, Behavioural, Contingency, Charismatic, Transactional and Transformational Leadership; Emotional Intelligence: Concept, Importance, Dimensions. | | | | | | |
| UNIT-III 10 Hours | | | | | | |
| Groups: Definition, Stages of Group Development, Group Cohesiveness; Analysis of Interpersonal Relationship: Transactional Analysis, Johari Window; Conflict: Concept, Sources, Types, Stages of Conflict, Management of Conflict; Organisational Power: Sources of Power and Dysfunctional uses of Power. | | | | | | |
| UNIT IV | 10 Hours | | | | | |
| Organizational Change: Concept, Resistance to change, Managing resistance to change, Kurt Lewin Theory of Change; Organizational Development (OD): Meaning and types of OD Interventions. | | | | | | |
| Text Books | | | | | | |
| 1 Robbins, Stephen P and Judge, T.A. (2013). Organisationa H Pearson. | Behaviour (15th Edition). | | | | | |
| 2 Stephen, P. Robbins and Mary, Coulter (2010). Management (9 th H | Edition). Pearson. | | | | | |
| Reference Books | | | | | | |
| 1 Kaul, Vijay Kumar (2012). Business Organisation and Management - Text and Cases. Pearson. | | | | | | |
| 2 Singh, Kavita, Organisational Behaviour (3 rd Edition), Vikas Public | ication. | | | | | |

| BUSINESS ENVIRONMENT | | | | | |
|----------------------------|-------------|--|--|--|--|
| Course Code: BMS-104 | Credits: 3 | | | | |
| Contact Hours: L-3 T-0 P-0 | Semester: 2 | | | | |
| Course Category: BMS | | | | | |

Introduction: Understand and analyze the intricacies of business environment, Analyze the impact the cultural differences on various aspects of business decisions, Learn the integration of business processes across organizations, Create models that help businesses determine the price decisions in international markets adding value to the company.

Course Objectives:

- > To get the students acquainted with the present economic environment in India and abroad.
- To enable the students understand the various issues involved in the macro management of the economy.

Pre-requisite: None

Course Outcomes: – After completion of the course, the students should be able to

- > Understand and analyze the intricacies of global business environment.
- > Analyze the impact the cultural differences on various aspects of business decisions.
- > Learn the integration of business processes across organizations.
- Create models that help businesses determine the price decisions in international markets adding value to the company.

Pedagogy: Apart from interactive class teaching, various individual and group assignments are given. Group discussions, role plays and presentations are conducted in class to enable students to practically apply the theories learnt during the course.

| | Course Type | | Examination | | Examination Relative Weights | | | | | | | |
|---|----------------|---|-------------|----|------------------------------|-----|------|------|------|------|-------|--|
| L | Т | Р | ТН | PR | CAT | CAP | MTET | MTEP | ETET | ETIP | ETEP* | |
| 3 | 0 | 0 | Yes | | 10 | | 30 | | 60 | | | |

| | UNIT-I | 10 Hours | | | | | |
|--|---|---|--|--|--|--|--|
| Enviro Mana | verview of Business Environment: Type of Environment-Internal, External, Micronment, Competitive Structure of Industries, Environmental Analysis a gement, Managing Diversity, Scope of Business, Characteristics of Business, ations of Environmental Analysis. | nd Strategic | | | | | |
| | Structure of Indian Economy: Concept of Economic Growth and Economic development, Growth and Development. Basic Characteristics of Indian Economy, Trends in National Income in India. | | | | | | |
| | UNIT-II 11 Hours | | | | | | |
| Plann Public Conce | ning and Economic Development and Problems in Indian Economy: Objectives ing in India, NITI Aayog, Current Five Year Plan. Industrial Policy-1991, Disin c Enterprises; Economic Problems: Poverty, Inequality, Parallel Economy, Ur entration of Economic Power, Balanced Regional Development, Low Capital F trial Sickness. | nvestments of nemployment, | | | | | |
| | | | | | | | |
| | UNIT-III epts of Macroeconomics and National Income Determination: Definitions | | | | | | |
| limita Defini Nation of Ful | | , importance, e: Concepts, surement of work: Theory | | | | | |
| limita Defini Nation of Ful | epts of Macroeconomics and National Income Determination: Definitions ations of Macro- Economics, Macro-Economic Variables. National Income ition, Methods of Measurement, National Income in India, Problems in Mea- nal Income Precautions in Estimation of National Income. Macro-Economic Frame Il Employment and Income: Classical, Modern (Keynesian) Approach, Consumpt | , importance, e: Concepts, surement of work: Theory | | | | | |
| limita Defin Nation of Ful Relati | epts of Macroeconomics and National Income Determination: Definitions ations of Macro- Economics, Macro-Economic Variables. National Income ition, Methods of Measurement, National Income in India, Problems in Mea- nal Income Precautions in Estimation of National Income. Macro-Economic Frame Il Employment and Income: Classical, Modern (Keynesian) Approach, Consumpt ionship between saving and Consumption, Investment function. UNIT IV omic Environment: Nature of Economic Environment, Economic, Nature and St omy, Monetary and Fiscal Policies, FEMA, FDI, WTO, GATT. Socio -Cultural e and Impact of Culture on Business, Culture and Globalization, Social Respo | , importance, e: Concepts, asurement of work: Theory ion Function, 11 Hours ructure of the Environment: | | | | | |
| limita Defin Nation of Ful Relati Econo Busin | epts of Macroeconomics and National Income Determination: Definitions ations of Macro- Economics, Macro-Economic Variables. National Income ition, Methods of Measurement, National Income in India, Problems in Mea- nal Income Precautions in Estimation of National Income. Macro-Economic Frame Il Employment and Income: Classical, Modern (Keynesian) Approach, Consumpt ionship between saving and Consumption, Investment function. UNIT IV omic Environment: Nature of Economic Environment, Economic, Nature and St omy, Monetary and Fiscal Policies, FEMA, FDI, WTO, GATT. Socio -Cultural e and Impact of Culture on Business, Culture and Globalization, Social Respo | , importance, e: Concepts, asurement of work: Theory ion Function, 11 Hours ructure of the Environment: | | | | | |
| limita Defin Nation of Ful Relati Econo Busin | epts of Macroeconomics and National Income Determination: Definitions ations of Macro- Economics, Macro-Economic Variables. National Income ition, Methods of Measurement, National Income in India, Problems in Mea- nal Income Precautions in Estimation of National Income. Macro-Economic Frame Il Employment and Income: Classical, Modern (Keynesian) Approach, Consumpt ionship between saving and Consumption, Investment function. UNIT IV omic Environment: Nature of Economic Environment, Economic, Nature and St omy, Monetary and Fiscal Policies, FEMA, FDI, WTO, GATT. Socio -Cultural re and Impact of Culture on Business, Culture and Globalization, Social Responses. | , importance, e: Concepts, asurement of work: Theory ion Function, 11 Hours ructure of the Environment: onsibilities of | | | | | |
| limita Defin Nation of Ful Relati Econo Busin Text I | epts of Macroeconomics and National Income Determination: Definitions titons of Macro- Economics, Macro-Economic Variables. National Income ition, Methods of Measurement, National Income in India, Problems in Meanal Income Precautions in Estimation of National Income. Macro-Economic Frame II Employment and Income: Classical, Modern (Keynesian) Approach, Consumptionship between saving and Consumption, Investment function. UNIT IV omic Environment: Nature of Economic Environment, Economic, Nature and Stomy, Monetary and Fiscal Policies, FEMA, FDI, WTO, GATT. Socio -Cultural e and Impact of Culture on Business, Culture and Globalization, Social Responses. | , importance, e: Concepts, surement of work: Theory ion Function, 11 Hours ructure of the Environment: onsibilities of | | | | | |
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| limita Defin Nation of Ful Relati Econo Nature Busin Text 1 1 2 | epts of Macroeconomics and National Income Determination: Definitions titions of Macro- Economics, Macro-Economic Variables. National Income ition, Methods of Measurement, National Income in India, Problems in Meanal Income Precautions in Estimation of National Income. Macro-Economic Frame Il Employment and Income: Classical, Modern (Keynesian) Approach, Consumptionship between saving and Consumption, Investment function. UNIT IV omic Environment: Nature of Economic Environment, Economic, Nature and Stomy, Monetary and Fiscal Policies, FEMA, FDI, WTO, GATT. Socio -Cultural e and Impact of Culture on Business, Culture and Globalization, Social Responses. Books R. Datt, and K.P.M. Sundhram, "Indian Economy", Sultan Chand & Sons, 2013. F. Cherunilam, "Business Environment - Text and Cases", Himalya Publishing F | , importance, e: Concepts, asurement of work: Theory ion Function, 11 Hours ructure of the Environment: onsibilities of | | | | | |

| MACRO ECONOMICS | | | | | |
|----------------------------|-------------|--|--|--|--|
| Course Code: BMS-106 | Credits: 3 | | | | |
| Contact Hours: L-3 T-0 P-0 | Semester: 2 | | | | |
| Course Category: BMS | | | | | |

Introduction: This course deals with the principles of Macroeconomics. The coverage includes determination of and linkages between major economic variables; level of output and prices, inflation, interest rates and exchange rates. The course is designed to study the impact of monetary and fiscal policy on the aggregate behaviour of individuals.

Course Objectives:

- > Understanding of key macroeconomic variables- outputs, prices and rate of interest.
- > To analyze the effect of fiscal and monetary policy.
- > To familiarize mechanics of money supply and understand the working of an open economy.

Pre-requisite: Basic Concepts of Micro Economics.

Course Outcomes:

After completion of the course, the students should be able to:

- Understand the determination of key macroeconomic variables- outputs, prices and rate of interest.
- > Analyze the effect of fiscal and monetary policy.
- Describe the mechanics of money supply.
- > Understand the working of an open economy.

Pedagogy: Apart from interactive class teaching, various individual and group assignments are given. Group discussions, role plays and presentations are conducted in class to enable students to practically apply the theories learnt during the course.

| Course Type Examination | | | Relative Weights | | | | | | | | |
|-------------------------|---|---|------------------|----|-----|-----|------|------|------|------|-------|
| L | Т | Р | ТН | PR | CAT | CAP | MTET | MTEP | ETET | ETIP | ETEP* |
| 3 | 0 | 0 | Yes | | 10 | | 30 | | 60 | | |

| | UNIT-I | 10 Hours | | | | | | |
|--|---|---|--|--|--|--|--|--|
| Nation emplo | Measurement of macroeconomic variables: National Income Accounts, Gross Domestic Product, National Income, Personal and Personal disposable income; Classical theory of income and employment, Quantity Theory of Money – Cambridge version, Classical aggregate demand curve, Classical theory of interest rate, effect of fiscal and monetary policy. | | | | | | | |
| | UNIT-II | 11 Hours | | | | | | |
| equili deterr | Simple Keynesian model; components of aggregate demand; equilibrium income; changes in equilibrium, multiplier (investment, Government expenditure, lump sum tax, foreign trade); determination of equilibrium rate of interest; effect of fiscal and monetary policy; composition of output and policy mix; policy mix in action. | | | | | | | |
| | UNIT-III | 10 Hours | | | | | | |
| equili mone | Properties of ISLM curves; factors affecting the position and slope of ISLM curves; determination of equilibrium income and interest rates; effect of monetary and fiscal policy; relative effectiveness of monetary and fiscal policy; Keynesian aggregate demand curve; flexible price – fixed money wage model; flexible price-variable money wage model. | | | | | | | |
| | | | | | | | | |
| | UNIT IV | 11 Hours | | | | | | |
| bank inflati run ar Brief monet | UNIT IV ey stock determination, money multiplier; instruments of monetary control; money m loans; Inflation: meaning, demand and supply side factors; consequences of inf ionary policies; natural rate theory; monetary policy-output and inflation; Phillips nd long run). introduction to Balance of Payment account; market for foreign exchange and ex stary and fiscal policy in open economy; Mundell Fleming model (perfect capital n rfect capital mobility under fixed and flexible exchange rate). | fultiplier and flation, anti- curve (short change rate; | | | | | | |
| bank inflati run ar Brief monet imper | ey stock determination, money multiplier; instruments of monetary control; money m loans; Inflation: meaning, demand and supply side factors; consequences of inf ionary policies; natural rate theory; monetary policy-output and inflation; Phillips nd long run). introduction to Balance of Payment account; market for foreign exchange and ex tary and fiscal policy in open economy; Mundell Fleming model (perfect capital n | fultiplier and flation, anti- curve (short change rate; | | | | | | |
| bank inflati run ar Brief monet imper | ey stock determination, money multiplier; instruments of monetary control; money m loans; Inflation: meaning, demand and supply side factors; consequences of inf ionary policies; natural rate theory; monetary policy-output and inflation; Phillips nd long run). introduction to Balance of Payment account; market for foreign exchange and ex- tary and fiscal policy in open economy; Mundell Fleming model (perfect capital n ffect capital mobility under fixed and flexible exchange rate). | ultiplier and flation, anti- curve (short change rate; mobility and | | | | | | |
| bank inflati run ar Brief monet imper | ey stock determination, money multiplier; instruments of monetary control; money m loans; Inflation: meaning, demand and supply side factors; consequences of inf ionary policies; natural rate theory; monetary policy-output and inflation; Phillips nd long run). introduction to Balance of Payment account; market for foreign exchange and ex tary and fiscal policy in open economy; Mundell Fleming model (perfect capital n effect capital mobility under fixed and flexible exchange rate). | ultiplier and flation, anti- curve (short change rate; mobility and | | | | | | |
| bank inflati run ar Brief imper Text 1 2 | ey stock determination, money multiplier; instruments of monetary control; money m loans; Inflation: meaning, demand and supply side factors; consequences of inf ionary policies; natural rate theory; monetary policy-output and inflation; Phillips nd long run). introduction to Balance of Payment account; market for foreign exchange and ex tary and fiscal policy in open economy; Mundell Fleming model (perfect capital n ffect capital mobility under fixed and flexible exchange rate). Books Froyen, R.P. (2011). Macroeconomics-theories and policies (8th Edition). Pearson | ultiplier and flation, anti- curve (short change rate; mobility and | | | | | | |

| MARKETING MANAGEMENT | | | | | | | |
|----------------------------|-------------|--|--|--|--|--|--|
| Course Code: BMS-108 | Credits: 3 | | | | | | |
| Contact Hours: L-3 T-0 P-0 | Semester: 2 | | | | | | |
| Course Category: BMS | | | | | | | |

Introduction - This course will build the basic concept of marketing and related concepts. It will provide an in-depth understanding to various elements of marketing mix for effective functioning of an organization. Students will learn some of the tools and techniques of marketing with focus on Indian experiences, approaches and cases.

Course Objectives:

- > To familiarize students with the marketing function in organizations.
- To equip the students with understanding of the Marketing Mix elements and sensitize them to certain emerging issues in Marketing.

Pre-requisite: None

Course Outcomes: – After completion of the course, the students should be able to

- > Understand the concept of marketing and related concepts.
- An in-depth understanding to various elements marketing mix for effective functioning of an organization.
- Learn some of the tools and techniques of marketing with focus on Indian experiences, approaches and cases.

Pedagogy: Apart from interactive class teaching, various individual and group assignments are given. Group discussions, role plays and presentations are conducted in class to enable students to practically apply the theories learnt during the course.

| С | ourse 7 | Гуре | Exami | nation | | | Relative Weights | | | | |
|---|---------|------|-------|--------|-----|-----|-------------------------|------|------|------|-------|
| L | Т | Р | ТН | PR | CAT | CAP | MTET | MTEP | ETET | ETIP | ETEP* |
| 3 | 0 | 0 | Yes | | 10 | | 30 | | 60 | | |

| | UNIT-I | | | | | | | | |
|----------------------------|--|-------------|--|--|--|--|--|--|--|
| | Introduction to Marketing: Nature, Scope and Importance of Marketing, Basic concepts, Marketing Environment, Consumer Behavior, Market Segmentation, Targeting and Positioning. | | | | | | | | |
| | UNIT-II 10 Hours | | | | | | | | |
| and P | Product: Product Levels, Product Mix, Product Strategy, Product Development, Product Lifecycle and Product Mix Pricing Decisions: Designing Pricing Strategies and Programmes, Pricing Techniques. | | | | | | | | |
| | UNIT-III | 10 Hours | | | | | | | |
| Market | Place: Meaning & importance, Types of Channels, Channels Strategies, Designing and Managing Marketing Channel, Retailing, Physical Distribution, Marketing Logistics and Supply Chain Management. | | | | | | | | |
| | UNIT IV | 12 Hours | | | | | | | |
| and Im Proces Import | Promotion: Promotion Mix, Push vs. Pull Strategy; Promotional Objectives, Advertising-Meaning and Importance, Types, Media Decisions, Promotion Mix, Personal Selling-Nature, Importance and Process, Sales Promotion – Purpose and Types; Publicity and Public Relations- Definition, Importance and Methods. Emerging Issues in Marketing: Integrated Marketing, Online Marketing, Online Payments, Rural Marketing, Social Marketing, Green Marketing (Introductory aspects only). | | | | | | | | |
| Text B | ooks | | | | | | | | |
| 1 | P. Kotler, P.Y. Agnihotri and E.U. Haque, "Principles of Marketing- A Perspective", Pearson Education, 2012. | South Asian | | | | | | | |
| 2 | 2 T. Ramaswamy and S. Namkumar, "Marketing Management Global Perspective: Indian Context", McMillan, Delhi, 2013. | | | | | | | | |
| Refere | nce Books | | | | | | | | |
| 1 | R. Saxena, "Marketing Management", McGraw Hill Education, 2012. | | | | | | | | |
| 2 | C.W. Lamb, J.F. Hair, C. McDaniel, D. Sharma, "MKTG: a South Asian Perspective with Coursemate", Cengage Learning, 2016. | | | | | | | | |
| 3 | R. Winer, "Marketing Management", Pearson Education, 2012. | | | | | | | | |

| MANAGEMENT ACCOUNTING | | | | | | | |
|----------------------------|-------------|--|--|--|--|--|--|
| Course Code: BMS-112 | Credits: 4 | | | | | | |
| Contact Hours: L-3 T-1 P-0 | Semester: 2 | | | | | | |
| Course Category: BMS | | | | | | | |

Introduction: This course will help the students to understand the basic concept of cost and management accounting and their relevance to planning, control and decision making in an organization.

Course Objectives:

To acquaint students with role of Management Accounting in planning, control and decision making.

Pre-requisite: Knowledge of Financial Accounting.

Course Outcomes: – After completion of the course, the students should be able to

- > To understand the basic concept of cost and management accounting.
- > To understand their relevance to planning, control and decision making in an organization.

Pedagogy: Apart from interactive class teaching, various individual and group assignments are given. Group discussions, role plays and presentations are conducted in class to enable students to practically apply the theories learnt during the course and main focus is on to enhance problem solving ability

| | Course Type Examination | | | Relative Weights | | | | | | | |
|---|----------------------------|---|-----|------------------|-----|-----|------|------|------|------|-------|
| L | Т | Р | ТН | PR | CAT | CAP | MTET | MTEP | ETET | ETIP | ETEP* |
| 3 | 1 | 0 | Yes | | 10 | | 30 | | 60 | | |

| UNIT-I 10 | 10 Hours | | | | | | |
|--|---|--|--|--|--|--|--|
| Introduction: Meaning and Scope of Cost Accounting: Meaning, objectives, advantages and scope of cost accounting. Difference between financial, cost and management accounting. Different Types of Cost: Direct and Indirect. Emerging Terms viz. Life Cycle Costing, Activity Based Costing, Role of Cost Accounting in an organization. | | | | | | | |
| UNIT-II 1 | 11 Hours | | | | | | |
| Methods of Costing: Process Costing: Meaning and computation of normal profits, abnormal effectives and abnormal loss, Contract Costing: Meaning and preparation of contact account. Inventory Valuation: Meaning, Techniques of Inventory Valuation-FIFO, LIFO and Weighted Average Method. Inventory system –periodic & perpetual inventory system. | | | | | | | |
| UNIT-III 1 | 11 Hours | | | | | | |
| Management Accounting: Nature and Scope, Financial Accounting, Cost Accounting and Management Accounting, Advantages and Limitations of Management Accounting, Role of Management Accountant. Budgets and Budgetary Control: Concept of Budgets and Budgetary Control, Advantages and Limitations of Budgetary Control, Preparation of Different Budgets, Cash Budget, Fixed and Flexible Budgeting, Performance Budgeting and Zero Base Budgeting, Concept of Responsibility Accounting – Types of Responsibility Centres. | | | | | | | |
| UNIT IV 10 | 10 Hours | | | | | | |
| Standard Costing and Variance Analysis: Meaning of Standard Cost, Relevance of Standard Cost for Variance Analysis, Significance of Variance Analysis, Computation of Material Variance only. Marginal Costing- Cost-volume profit analysis: Break even Analysis, contribution/sales ratio, key factor, margin of safety and angle of incidence. Text Books | | | | | | | |
| 1 S. N. Maheshwari and S. N. Mittal, "Cost Accounting: Theory and Problems", Sh Book Depot, 2015. | S. N. Maheshwari and S. N. Mittal, "Cost Accounting: Theory and Problems", Shri Mahavir | | | | | | |
| 2 S. N. Maheshwari, "Principles of Management Accounting", Sultan Chand & Sons | S. N. Maheshwari, "Principles of Management Accounting", Sultan Chand & Sons, 2014. | | | | | | |
| Reference Books | | | | | | | |
| M. N. Arora, "Cost Accounting", Vikas Publishing House, 2012. | | | | | | | |
| 2 D. Bhattacharya, "Management Accounting", Pearson Education, 2010. | | | | | | | |
| D. Bhattacharya, "Management Accounting", Pearson Education, 2010.M. Pandey, "Management Accounting", Vikas Publishing House, Delhi, 2014. | | | | | | | |

| BUSINESS STATISTICS | | | | | | | |
|----------------------------|-------------|--|--|--|--|--|--|
| Course Code: AMC-102 | Credits: 4 | | | | | | |
| Contact Hours: L-3 T-1 P-0 | Semester: 2 | | | | | | |
| Course Category: AMC | | | | | | | |

Introduction: Summarize data sets using Descriptive statistics, Analyze the relationship between two variables, Analyze trend and seasonality in a time series data, Draw conclusion about a population using testing of hypothesis

Course Objectives:

- To familiarize the students with various Statistical Data Analysis tools that can be used for effective decision making.
- > To emphasize on the application of the concepts learnt to various managerial situations.

Pre-requisite: None

Course Outcomes: After completion of the course, the students should be able to

- Summarize data sets using Descriptive statistics.
- > Analyze the relationship between two variables.
- > Analyze trend and seasonality in a time series data.
- > Draw conclusion about a population using testing of hypothesis.

Pedagogy: Apart from interactive class teaching, various individual and group assignments are given. Group discussions, JAMs, role plays and presentations are conducted in class to enable students to practically apply the theories learnt during the course.

| | Course Type Examination | | | Relative Weights | | | | | | | |
|---|----------------------------|---|-----|------------------|-----|-----|------|------|------|------|-------|
| L | Т | Р | ТН | PR | CAT | CAP | MTET | MTEP | ETET | ETIP | ETEP* |
| 3 | 1 | 0 | Yes | | 10 | | 30 | | 60 | | |

| | UNIT-I | 10 Hours | | | | | |
|---|---|---|--|--|--|--|--|
| Data: quantitative and qualitative, attributes, variables, Scales of measurement: nominal, ordinal, interval and ratio, Measures of Central Value: Mean, Median and Mode, Measures of Dispersion: Absolute and Relative measures of dispersion - Range, Quartile Deviation, Mean Deviation, Standard Deviation, Coefficient of Variation, Moments, Shape of the distribution: Skewness and Kurtosis, z-score, Chebychev and empirical rule. | | | | | | | |
| | UNIT-II | 11 Hours | | | | | |
| Correlation Analysis: Meaning and significance. Correlation and Causation, Types of correlation, Methods of studying simple correlation - Scatter diagram, Karl Pearson's coefficient of correlation, Spearman's Rank correlation coefficient, Regression Analysis: Meaning and significance, Regression vs. Correlation, Simple Regression model: Linear Regression, Conditions for simple linear regression, Standard error of estimate, Tests for the significance of correlation coefficient. | | | | | | | |
| | UNIT-III | 11 Hours | | | | | |
| | vsis of Time Series: Meaning and significance, Utility, Components of time se | | | | | | |
| (Addit trend, signifi weigh | visis of Time Series: Meaning and significance, Utility, Components of time set tive and Multiplicative), Measurement of trend: Method of least squares, Linear a Measurement of seasonal variations by method of ratio to trend. Index Numbers: icance, problems in construction of index numbers, Methods of constructing inducted and unweighted, Construction of index numbers of prices and quantities, Co number. | and Parabolic Meaning and dex numbers- | | | | | |
| (Addit trend, signifi weigh | tive and Multiplicative), Measurement of trend: Method of least squares, Linear a Measurement of seasonal variations by method of ratio to trend. Index Numbers: icance, problems in construction of index numbers, Methods of constructing inc ited and unweighted, Construction of index numbers of prices and quantities, Co | and Parabolic Meaning and dex numbers- | | | | | |
| (Addit trend, signifi weigh index Probal Bayes charac | tive and Multiplicative), Measurement of trend: Method of least squares, Linear a Measurement of seasonal variations by method of ratio to trend. Index Numbers: icance, problems in construction of index numbers, Methods of constructing indi- ited and unweighted, Construction of index numbers of prices and quantities, Co- number. | and Parabolic Meaning and dex numbers- onsumer price 10 Hours 1 probability, on: Meaning, | | | | | |
| (Addit trend, signifi weigh index Probal Bayes charac Centra | tive and Multiplicative), Measurement of trend: Method of least squares, Linear a Measurement of seasonal variations by method of ratio to trend. Index Numbers: icance, problems in construction of index numbers, Methods of constructing indited and unweighted, Construction of index numbers of prices and quantities, Conumber. UNIT IV bility: Meaning and need, Theorems of addition and multiplication, Conditiona a' theorem, Random Variable- discrete and continuous. Probability Distributio cteristics (Expectation and variance) of Binomial, Poisson, exponential and Norma | and Parabolic Meaning and dex numbers- onsumer price 10 Hours 1 probability, on: Meaning, | | | | | |
| (Addit trend, signifi weigh index Probal Bayes charac Centra | tive and Multiplicative), Measurement of trend: Method of least squares, Linear a Measurement of seasonal variations by method of ratio to trend. Index Numbers: icance, problems in construction of index numbers, Methods of constructing indi- ted and unweighted, Construction of index numbers of prices and quantities, Co- number. UNIT IV bility: Meaning and need, Theorems of addition and multiplication, Conditiona a' theorem, Random Variable- discrete and continuous. Probability Distribution cteristics (Expectation and variance) of Binomial, Poisson, exponential and Norma al limit theorem. | and Parabolic Meaning and dex numbers- onsumer price 10 Hours 1 probability, on: Meaning, 1 distribution, | | | | | |
| (Addit trend, signifi weigh index Probal Bayes charac Centra | tive and Multiplicative), Measurement of trend: Method of least squares, Linear a Measurement of seasonal variations by method of ratio to trend. Index Numbers: icance, problems in construction of index numbers, Methods of constructing indi- ted and unweighted, Construction of index numbers of prices and quantities, Co- number. UNIT IV bility: Meaning and need, Theorems of addition and multiplication, Conditiona a' theorem, Random Variable- discrete and continuous. Probability Distribution cteristics (Expectation and variance) of Binomial, Poisson, exponential and Norma al limit theorem. | and Parabolic Meaning and dex numbers- onsumer price 10 Hours 1 probability, on: Meaning, 1 distribution, | | | | | |
| (Addit trend, signifi weigh index Probal Bayes charac Centra Text I 1 2 | tive and Multiplicative), Measurement of trend: Method of least squares, Linear a Measurement of seasonal variations by method of ratio to trend. Index Numbers: icance, problems in construction of index numbers, Methods of constructing indi- ted and unweighted, Construction of index numbers of prices and quantities, Co- number. UNIT IV bility: Meaning and need, Theorems of addition and multiplication, Conditiona s' theorem, Random Variable- discrete and continuous. Probability Distribution cteristics (Expectation and variance) of Binomial, Poisson, exponential and Norma al limit theorem. Books N. D. Vohra, "Quantitative Techniques in Management", McGraw Hill Education S. P. Gupta and P. K. Gupta, "Quantitative Techniques and Operation Rese | and Parabolic Meaning and dex numbers- onsumer price 10 Hours 1 probability, on: Meaning, 1 distribution, | | | | | |
| (Addit trend, signifi weigh index Probal Bayes charac Centra Text I 1 2 | tive and Multiplicative), Measurement of trend: Method of least squares, Linear a Measurement of seasonal variations by method of ratio to trend. Index Numbers: icance, problems in construction of index numbers, Methods of constructing indi- ted and unweighted, Construction of index numbers of prices and quantities, Co- number. UNIT IV bility: Meaning and need, Theorems of addition and multiplication, Conditiona of theorem, Random Variable- discrete and continuous. Probability Distribution cteristics (Expectation and variance) of Binomial, Poisson, exponential and Norma al limit theorem. Books N. D. Vohra, "Quantitative Techniques in Management", McGraw Hill Education S. P. Gupta and P. K. Gupta, "Quantitative Techniques and Operation Rese Chand, 2013. | and Parabolic Meaning and dex numbers- onsumer price 10 Hours 1 probability, on: Meaning, 1 distribution, on, 2011. earch", Sultan | | | | | |

| BUSINESS COMMUNICATION - II | | | | | | | |
|-----------------------------|-------------|--|--|--|--|--|--|
| Course Code: AMC-104 | Credits: 2 | | | | | | |
| Contact Hours: L-2 T-0 P-0 | Semester: 2 | | | | | | |
| Course Category: AMC | | | | | | | |

Introduction: The course Business Communication II acts as a perfect sequel to BC-I, as after facilitating effective speaking and writing skills the students are taken to the next level of communication skills development by exposing them to advanced nuances of effective communication. The course also provides valid inputs on the Ethical dimension of communication so as to enable the students to be ethical communicators.

The highlight of the course is special emphasis on Employment Communication i.e. job application and resume writing along with preparing and appearing for Interviews. The students are also acquainted with various forms of business correspondence used in organizations on a regular basis like agenda and minutes of meetings, business letters, notices, memo and circulars.

Course Objectives:

- To enable students to understand the importance of ethics in communication and their application
- > Improve upon their professional communication skills
- > Help the students learn how to face interviews and deliver oral presentations
- ➢ Facilitate effective professional writing skills

Pre-requisite:

Course Outcomes: After completion of the course, the students should be able to:

- Apply ethical communication theories and communicate effectively in various settings and contexts.
- > Demonstrate appropriate and professional communication skills
- > Develop the ability to face interviews and effectively deliver oral presentations
- > Improve their competence in professional writing

Pedagogy:Apart from interactive class teaching, various individual and group assignments are given. Group discussions, role plays and presentations are conducted in class to enable students to practically apply the theories learnt during the course.

| Course Type | | | Examination | | Relative Weights | | | | | | |
|----------------|---|---|-------------|----|------------------|-----|------|------|------|------|-------|
| L | Т | Р | ТН | PR | CAT | CAP | MTET | MTEP | ETET | ETIP | ETEP* |
| 2 | 0 | 0 | Yes | | 10 | | 30 | | 60 | | |

| | UNIT-I | 7 Hours | | | | | | | |
|-------------------|--|-------------------------------|--|--|--|--|--|--|--|
| Comn caste, | nunication Rules: Ethics of Communication (plagiarism, language sensitivity to race, disability etc.) Role of Culture in communication, Challenges in online co | wards gender, mmunication. | | | | | | | |
| | UNIT-II | 7 Hours | | | | | | | |
| cards, directi | Everyday Communication: Business Etiquette (greetings, introducing, shaking hands, exchanging cards, making requests, asking and giving permission, offering help and giving instructions and directions etc.), Understanding Telephone Skills (handling calls, leaving a message, asking and giving information and instructions etc.), E-mail Etiquette. | | | | | | | | |
| | UNIT-III | 7 Hours | | | | | | | |
| of visu and pr | Effective Communication: Classroom Presentations (purpose, types, preparing and presenting - use of visual aids/ powerpoint presentations), Interview Skills (purpose, types of interviews, guidelines and preparing for facing the interviews) Job Application (Resume and Cover Letter), Presentation, Mock interview practice should be undertaken in class. | | | | | | | | |
| | UNIT IV | 7 Hours | | | | | | | |
| Meetir | ng during the Job: Letters at the workplace, Job Application (Resume and Ong documentations (notice, memo, circular, agenda and minutes of meeting g (characteristics, types, structure of formal report), Proposal writing. | | | | | | | | |
| Text F | Books | | | | | | | | |
| 1 | Lesikar, & Neerja Panda, MC Crow Hill | | | | | | | | |
| 2 | Effective Business Communication by Neera Jain & Shoma Mukherji MC Crow Hill. | | | | | | | | |
| Refere | ence Books | | | | | | | | |
| 1 | Lewis and Hedwig, Body Language: A Guide For Professionals, New Delhi, Response Books, 2000. | | | | | | | | |
| 2 | Sides and H. Charles, How to Write & Present Technical Information, Cambridge, CUP, 1999. | | | | | | | | |